

e-Tender

DETAILED NOTICE INVITING TENDER (DNIT)

**For Supply & Installation of External
Connectors for Window Server 2019 and
Clustering Software for Application and Data
Base Server**

Pheonix Mobile Application

**State Project Director,
Samagra Shiksha,
UT Chandigarh.**

**Additional Deluxe Building,
Sector-9D, UT Chandigarh,
Pincode 160009
e-mail: ssautchd@yahoo.co.in
website: www.ssachd.nic.in**

DETAILED NOTICE INVITING TENDER NO: SPD/SS/2022/

Tenders are invited in the form of e-Tender as well as sealed hard copy of the same tender for the following job from reputed firms/companies etc. having sufficient experience and credentials for successful supply, installation of System Software.

BRIEF DESCRIPTION OF ITEMS	EARNEST MONEY DEPOSIT (EMD) (₹)	START DATE OF TENDER AVAILABILITY	LAST DATE AND TIME OF TENDER SUBMISSION	DATE OF OPENING OF TENDER (QUALIFYING BID)
Supply of External Connectors for Window Server 2019 and Clustering Software for Application and Data Base Server(As per Section 'B')	Rs.60,000/-	18.02.2022	04.03.2022 at 04:00 PM	07.03.2022 at 3:00 PM (Next Working day, if 07.03.2022 is declared as public holiday etc.)
Bid Submission & Opening Venue	State Project Director, Samagra Shiksha, 3rd Floor, Additional Deluxe Building, Sector-9, UT Chandigarh,			

Interested bidders can download the tender document from e-Tendering Site <http://etenders.chd.nic.in/nicgep/app> or from Samagra Shiksha website <http://ssachd.nic.in>

The State Project Director reserves the right to accept or reject any tender/s without assigning any reason thereof.

SECTION – A

MINIMUM ELIGIBILITY CRITERIA FOR PARTICIPATION

1. The Bidder (individual/ Firm/ Company), should have registered offices in India and should be in existence for at least the last 5 years.

Documentary evidence in form of Certificate of Incorporation (Copy) issued by Registrar of Companies/Firms/ MUST be produced.

2. The Bidder or the OEM of the offered product must have ISO 9001:2015 certification

Documentary evidence in form of Copy of ISO certificate MUST be produced.

3. The Bidder MUST have experience during the last three financial years for the supply of IT Hardware & Software.

Copies of work order issued by the various Govt. Departments/ Autonomous body/ corporation/ boards for the supply of IT Hardware & Software must be supplied. Order value must not be less than 20.00 lacs in each year during the last three financial years meaning thereby total value of work orders supplied should be 60.00 lacs during the last three financial years.

4. The Service provider/bidder (individual/firm/company) should not be black listed/prosecuted by any Central/State Govt/Union Territories/Undertaken/ Departments/Offices/Statutory Bodies/PSU/Autonomous Organizations/ Research Institutions/any court of law.

The Bidder has to furnish latest affidavit (should not be older than one month from the date of e-Tender) on non-judicial stamp paper duly attested by Notary.

5. The bidder should be authorized by its OEM (for software) to quote for the bid.

Documentary evidence in form of Authorization Certificate from OEM for the supply & providing installation support of particular software products MUST be enclosed.

6. EMD worth Rs. 60,000/- in the shape of DD drawn in favour of State Projector Director, Samagra Shiksha, Chandigarh has been sent/ personally delivered to Ms. Rajni, Pedagogy Coordinator-I/II (Mobile No.9646315132, landline number 0172-5067077 between 9:30 am to 5:00pm). A copy of the demand draft must be uploaded as part of e-tender documents.

7. In case of General power of attorney is given by the tenderer for uploading E-tender. Copy of the same be attached.

8. Copy of PAN/ TAN / GST certificate / Income tax certificate issued by competent authority is required to be attached.

Note:

Bidders who wish to participate in this bid will have to register on e-Tendering Site of UT Administration <http://etenders.chd.nic.in/nicgep/app>. Further bidders who wish to participate in online bids will have to procure Digital Certificate Class-III as per Information Technology Act 2000 using which they can sign their electronic bids. Bidders can procure the same from any agency licensed by Controller of Certifying Authority, Govt. of India. Bidders who already have a valid Digital Certificate need not procure a new Digital Certificate.

For any technical query regarding submission of bids on <http://etenders.chd.nic.in/nicgep/app>, bidders may contact on following help desk numbers:-

1. 0120-4001 005

2. 0120-6277 787

3. 0120-4001 002

SECTION – B

PROJECT BACKGROUND AND SPECIFICATION & QUANTITY OF DESIRED SOFTWARES

Project “Phoenix” has been implemented by Samagra Shiksha, UT Chandigarh to assess students’ progress at elementary level for all subjects and to ensure that all students acquire at least minimum levels of learning. Mobile app based on Phoenix Project has been developed and is implemented in all Govt. Schools to track the progress of Students and Teachers on monthly basis.

The scope of work of this Tender is to Supply and Installation of External Connectors for Window Server 2019 and Clustering Software for Application and Data Base Server. The bidder to provide installation support at Samagra Shiksha Office, Additional Deluxe Building, Sector-9D, Chandigarh. **The quantity and specification of Software required for this project is as under:**

Sr. No.	Name of the Item	Qty	Description/Specifications of the Item
1	External Connectors for Window Server 2019.	04	External Connectors for Window Server 2019.
2	Clustering Software for Application and Data Base Server	02	The cluster solution must be able to provide failover to the other system for any failure arising in one of the system due to Server failure, Operating system, Standard Applications, Custom applications (.exe), Databases, Web servers, Groupwares, ERP etc. and Hardware / Should be on integrated software with replication and automated failover capabilities/ Should support seamless failover without manual intervention. /Once the failed system comes back, the disks should re-synchronize automatically. / Should support mirroring of shared disk data from primary site to another shared disk or local disk of DR site / Should support the multiple failover scenarios i.e. Active – Standby, Active- Active, M+ 1 Standby and M+N Standby / Should support all Intel Architecture based servers and storages / Should support applications failover on Windows or Linux platform (32 bit and 64 bit) / the failover process should not be more than 2 minutes besides the time required to start the application / Apart from the life and death, should be able to detect the application hang-up condition and failover in case of application hang up / Should have near site and for site DR capabilities / There should be a single integrated web based GUI for configuring the cluster for both local HA and remote DR for any kind of application / Bandwidth to be used for data mirroring should be configurable (Bandwidth Throttling) / Should supports cluster nodes that have different hardware specifications in terms of Number of CPUs, Physical HDD and RAM.

Note: The Bidder must UPLOAD for all the products. The bidder must have authorization from all OEMs.

Corporate licenses on a perpetual and on a non-transferable basis shall be contracted to Samagra Shiksha, UT Chandigarh by the Bidder. This shall entail “State Project Director, Samagra Shiksha, UT Chandigarh” to use and operate:

- 1. All Operating Systems and CALs (If Applicable), for its own purposes or in any of its subsidiaries.***
- 2. All software, for its own purposes or in any of its subsidiaries.***

SECTION – C
TERMS AND CONDITIONS

1. The last date of submission of bid on the website <http://etenders.chd.nic.in/nicgep/app> is **04.03.2022** up to **04.00 p.m.** The bidders also requested to submit the physical copy of the bid and/or any other documents in physical form in sealed envelope **in addition to submission on website** at Establishment Branch, Third Floor, Additional Deluxe Building, Sector-9D, PIN-160009 UT Chandigarh.
2. The bid is non-transferable.
3. **The Bidders MUST QUOTE for all the ITEMS. Bids submitting partial quote of items shall be summarily rejected.**
4. The Bidder shall bear all the costs associated with the preparation and submission of its bid, and department will in no case, will be responsible or liable for these costs, regardless of conduct or outcome of bidding process.
5. The bidder has to upload the checklist duly index/page numbered on its letter head duly signed by the authorized signatory and other supporting documents as asked for in the bid in scanned format. Failing to submit the same or non-compliance/deviation/legible or blurred copy from any bid terms and conditions, eligibility criteria or technical specifications shall result in rejection of the bid.
6. The Bidder has to examine all instructions, forms, terms, conditions and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and will result in rejection of its bid.
7. Amendment of Bidding Documents (Corrigendum):
 - i. At any time prior to the deadline for submission of bids, Purchase cum Technical Committee may, for any reason, whether on its own initiative or in response to the clarification requests by a prospective bidder, modify the bidding documents.
 - ii. The corrigendum will be published on website www.ssachd.nic.in and <http://tenders.chd.nic.in/nicgep>, if any.
 - iii. In order to allow prospective bidders reasonable time to take into consideration the amendments while preparing their bids Purchase cum Technical Committee, at its discretion, may extend the deadline for the submission of bids, if so required.
8. Bid Currency – Prices shall be quoted in Indian Rupees only.
9. Price shall be *inclusive of out-of pocket expenses and all taxes, duties, freight, forwarding, transit insurance and installation charges etc. as per PRICE Bid proforma.*
10. Late Bids shall be rejected.
11. Modification and Withdrawal of Bids:
 - i. No bids will be allowed to be modified subsequent to the final submission of bids.
 - ii. No bid will allowed to be withdrawn in the interval between the deadline for submission of bids and the expiry of the bid validity.
12. Financial Bids shall be opened in the presence of technically qualified bidders. Pre-intimation will be given via e-mail/whatsapp/telephonically.
13. Evaluation of the bids: After the closing time of submission, Purchase cum Technical Committee will evaluate the downloaded documents with reference to DNIT as per bid terms and conditions. The recommendations of the Purchase cum Technical Committee will be uploaded on the website.
14. Delivery and installation: The bidder should deliver and install the requisite software within a period of 2-4 weeks from the date of issue of work order, The paper license for the software must be delivered in the name of **"State Project Director, Samagra Shiksha, UT Chandigarh"**.
15. Bids Cycle shall be valid for 90 days. Finance Bid so uploaded shall be valid till 31st March, 2022. A bid valid for a shorter period shall be rejected as non-responsive.
16. The bid will not be accepted if the copy of EMD demand draft amounting to Rs.60,000/- is not uploaded on the website. EMD amount less than Rs.60,000/- is also not accepted. EMD to unsuccessful bidders would be returned after the finalization of financial bid and no interest shall be paid.
17. Penalty Clause:

If the bidder fails to deliver and install the requisite software within 2-4 weeks from the date of issue of work order, then a sum equivalent to one percent (@1%) of the total contract value shall be deducted from the payment for each calendar week of delay or part thereof subject to a maximum of @10% of contract value. The paper license for the software must be delivered in the name of **"State Project Director, Samagra Shiksha, UT Chandigarh"**

within 6 weeks from the date of issue of work order.

- i. Delay in excess of 10 weeks will be sufficient to cause for cancellation of work order. In that case the EMD of the bidder will be forfeited.*

18. Warranty Support: One year onsite free re-installation warranty support.

19. **Payment:**

- ii. @100% payment will be made on successful report furnished by Physical Verification Committee regarding supply, installation and successful operation of the ordered products.*
- iii. No advance payment shall be made.*

20. State Project Director, Samagra Shiksha, Chandigarh reserves the right to accept/reject any Bid without assigning any reason.

21. All correction/addition/deletion shall require authorized countersignature.

22. The successful Bidder will have to provide a Performance Guarantee of **@3% of the total value of the order in the form of a Fixed Deposit in the name of State Project Director, Samagra Shiksha, Chandigarh** valid for a period of warranty. The payment will be released after the receipt of Performance guarantee.

23. In case of any force majeure, the selected firm will inform State Project Director, Samagra Shiksha, Chandigarh in writing explaining the cause and seek the extension in executing the work provided that the happening is notified in writing (with documentary proof) within 15 days from the scheduled date of delivery.

24. In case of dispute between the firm and the Samagra Shiksha, the matter shall be referred to the sole arbitrator appointed by the Wy.State Project Director, Samagra Shiksha, Chandigarh and decision of arbitrator shall be final and binding on both the parties.

25. In case of any dispute, jurisdiction of courts of U.T. Chandigarh is applicable.

26. Copy of PAN No (PAN Card) and TAN No must be attached.

27. Bid without any valid document will be straightway rejected.

28. It must be ensured that no manual bid will be accepted. Only bid uploaded on the website will be accepted.

SECTION – D
INSTRUCTIONS TO BIDDERS

Bidders are required to submit the ***BID in the form of e-Tender through e-Procurement site of Chandigarh Administration and also submit copy of the e-Tender in the form of HARDCOPY. In case of non-receipt of Tender in any format (e-Tender & HARD COPY) within prescribed time, same will be rejected.*** Only tender of those bidders will be opened who have applied through e-Tendering process and sent the copy in HARDCOPY Format within prescribed time and in prescribed Format.

(prescribed format of FORWARDING LETTER, BIDDER MUST UPLOAD DOCUMENTS IN CHRONOLOGICAL ORDER DULY INDEXED PAGE NOS.)

To

State Project Director,
Samagra Shiksha,
Chandigarh.

Subject: Regarding tender document for procurement of External Connectors for Window server and Clustering Software for application and Data Base Server for Pheonix mobile App.

Reference on the subject cited above.

I have submitted following documents:-

1. Each and every page of the tender documents/DNIT have been signed by the bidder himself/ authorized representative of the bidder and uploaded in the website .
2. Hard copy of each and every page of the tender documents alongwith EMD worth Rs. 60,000/- in the shape of DD drawn in favour of State Projector Director, Samagra Shiksha, Chandigarh has been sent/ personally delivered to Ms.Rajni, Pedagogy Coordinator-I/II (Mobile No.9646315132 and landline number 0172-5067077 between 9:30 am to 5:00pm)
3. An affidavit (should not be older than one month from the date of e-Tender) to this effect that the said company has not been black listed by Central/State Govt/Union Territories/ Undertaken/Departments/Offices/Statutory Bodies/PSU/ Autonomous Organizations/ Research Institutions/any court of law..
4. I/We am/are enclosing photocopy of the work order issued by the various Govt. department / Autonomous body/ corporation/ boards for the supply of IT Hardware & Software. Order value must not be less than 20.00 lacs in each year during the last three financial years meaning thereby total value of work orders supplied should be 60.00 lacs during the last three financial years.
6. I/We am/are enclosing ISO 9001 certificate.
7. I/We am/are enclosing authorization of OEM to upload the said tender for supply for software.
8. I/We am/are enclosing general power of attorney in case tender is uploaded by the authorized representative of tenderer.
9. I/We am/are enclosing copy of PAN/ TAN / GST certificate / Income tax certificate issued by competent authority.

Signature of the Tenderer under proper seal of company
alongwith complete address of the company.

The Bid should be addressed to:

**State Project Director, Samagra Shiksha
Additional Deluxe Building, Sector-9D
UT Chandigarh, Pin 160009**

Through post / speed post / courier or dropped personally within the stipulated time with the Pedagogy Coordinator-I/II (Mobile No.9646315132 and landline number 0172-5067077 between 9:30 am to 5:00pm). Samagra Shiksha will not be responsible for any postal delay. Late submission of Bid will not be accepted.

FINANCIAL BID

The PRICE BID must contain the same Bill of Material for all the quoted items as in the SECTION C, but with prices quoted for each item. ***Insertion of PRICE BID in QUALIFYING/Technical BID will summarily cancel the bid.*** Bidders MUST submit their PRICE BID **STRICTLY** in the format given below.

ANY DEVIATIONS FROM THE GIVEN FORMAT MAY RESULT INTO REJECTION OF THE BIDS.

FORMAT OF PRICE BID

PRICE BID for supply, installation support of **External Connectors for Window Server 2019 and Clustering Software for Application and Data Base Server** for Phoenix Project in Samagra Shiksha, UT Chandigarh and Tender No _____ Dated: _____.

TABLE (A): SOFTWARE PRICING

Tender Inviting Authority: SAMAGRA SHIKSHA CHANDIGARH Name of Work: Procurement of Clustering Software and External Connectors Contract No: SS/CH/2022/02					
Name of the Bidder/ Bidding Firm / Company :					
<u>PRICE SCHEDULE</u>					
Sl. No.	Item Description	Quantity	BASIC RATE In Figures To be entered by the Bidder Rs. P	TOTAL AMOUNT Including All Taxes	TOTAL AMOUNT In Words
1	2	3	4	5	6
1	External Connectors for Window Server 2019	04 No.			
2	Clustering Software for Application and Data Base Server	02 No.			
Total in Figures					
Quoted Rate in Words					

ALL PRODUCT MUST BE DELIVERED WITH APPROPRIATE INSTALLATION MEDIA

NOTE:

1. ***The cost of all items should include mandatory 3 YEARS Updating Support.***
2. **The PRICING of TABLE (A) only would be considered for the evaluation of the lowest bidder.**
3. ***The price quoted will be an all-inclusive figure – inclusive of out-of pocket expenses and all taxes, duties, GST, freight, forwarding, transit insurance and installation charges etc.***